1/5



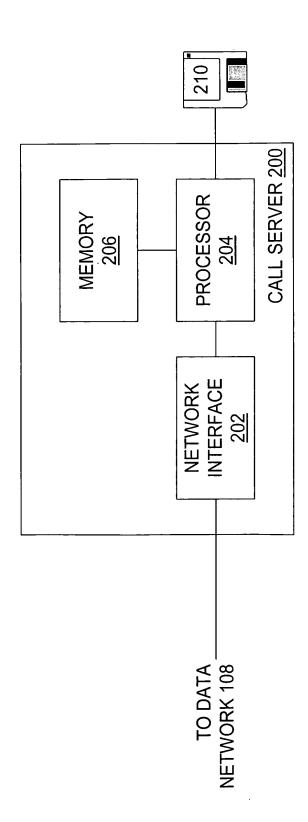


FIG. 2

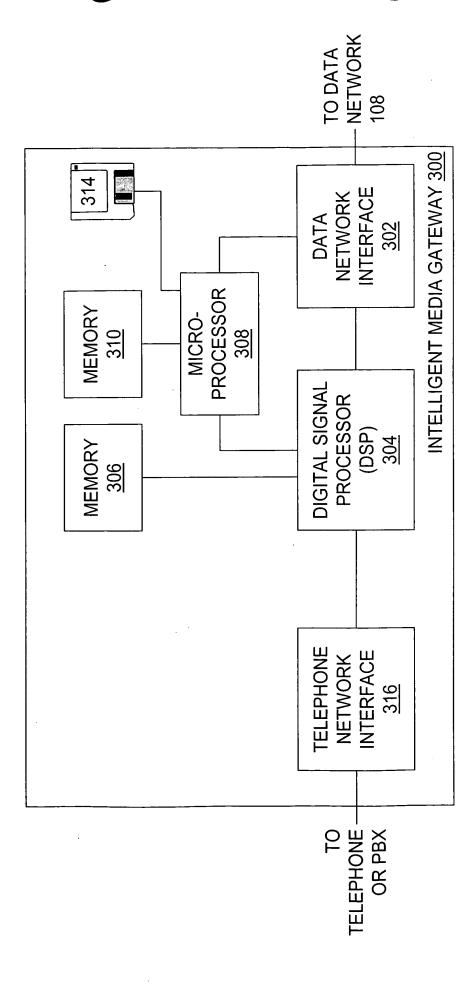


FIG. 3

FIG. 4A

QUALITY OF SERVICE

CALLING NUMBER

CALLED NUMBER

CALL REFERENCE NUMBER

CALLING IP ADDRESS

CALLED

ADDRESS

MAXIMIZE RELIABILITY

(905)738-5194

(416)967-1111

123456

10.0.01

10.0.01

456789

49.63.35.7

192.68.0.1

MINIMIZE DELAY

FIG. 4

(416)555-1234 (416)555-5678 (416)555-9874 (416)555-5632 FIG. 4A

718293

27.45.162.9

24.48.16.2

MINIMIZE COST

The same have been then controlled the

H. H. H. H. Han, J. J. Hon, H. H. H.

400

#/J

	TYPE OF CALL (CODING ALGORITHM)	TIME CALL HAS BEEN ACTIVE	NUMBER OF PACKETS SENT	NUMBER OF PACKETS RECEIVED	LOST PACKETS (PERCENT)
	VOICE (G.711) 01:15:03.34	01:15:03.34	69,671,111	69,531,769	0.2%
	VIDEO (H.261) 00:28:36.29	00:28:36.29	165,551,234	164,889,029	0.4%
L	FAX (TIFF)	00:06:54.78	559,874	554,275	1.0%